

GCPA Care Awards 2017

Nomination Pack

Entry Form & Guidance

Sponsored by:



Care Awards 2017–Nomination Guidance

How to enter

- The awards are free to enter, regardless of GCPA Membership status.
- Choose the category for which you wish to nominate your colleague(s); if you are entering more than one category then separate entries need to be completed.
- Read this nomination guidance carefully.
- Please ensure that the Nominee's details are completed on the Entry Form.
- Please ensure that the Nominators details are completed on the Entry Form.
- Write an account of no more than 500 words to describe why your colleague deserves to be nominated for that category.
- Complete the Entry Form in full.
- Late entries past 12noon on 21st April 2017 will not be accepted.

Rules for entry

- The awards are open to all staff working within Gloucestershire independent care sector, regardless of Membership to GCPA.
- Entries are treated in the strictest of confidence.
- Entries must be made on the official Entry Form; no other methods will be accepted.
- Entries must be emailed back to: conference@gcpa.co.uk
- Multiple entries must be on separate entry forms.
- Finalists will be invited to attend the Awards Ceremony on 24th May 2017 along with one additional guest, with the exception of the 'Team of the Year' Award where no additional guests beyond the team are permitted due to capacity.
- GCPA Board Members are not entitled to be nominated, although they are eligible to nominate their staff.
- There will be three finalists in each category including the overall winner.
- Award winners and finalists will be able to state in any literature and promotional material that they are or have been winners or finalists. Logos will be supplied after the Ceremony via email.
- The judging will take place on 28th April 2017. The judging for the GCPA Care Awards may include a visit to the workplace by a delegation of the Judging Panel. The Judging Panel will consist of GCPA Board Members and an independent Judge from the Sponsors of GCPA. Advance notification will be given.

Care Awards Categories

Activities Champion

Is there an Activities Champion who you know that develops ideas and interests of benefit to the clients that they serve? The recipient of this award will be someone who understands their clients and involves the clients in the development of activities, knowing that they will benefit and more importantly enjoy the activities.

Aspiring Leadership

Is your team leader, manager or owner someone who inspires you to do your best? Do they show good leadership in your workplace? This award will be made to an outstanding individual whose leadership has resulted in an exceptional outcome for clients and team members. They will be expected to demonstrate a high level of expertise in helping to manage the services that the company delivers.

Care Catering

This award will be given to a chef/cook or kitchen team, who demonstrate an exceptional knowledge and delivery of providing a well-balanced, nutritious and varying menu in a care setting. Please supply a genuine menu, delivered to clients within the past three months. Judging may involve a visit from a delegation of the judging panel to the nominated kitchen.

Carer of the Year(open to Domiciliary Care &Care Home Staff only)

This award will recognise the vital role of the carer/nurse in providing quality care in domiciliary care or a residential/nursing home. Evidence of dedication, client engagement and responsive to client needs.

Support Worker of the Year(open to Learning Disabilities/Mental Health Staff only)

This award will recognise the vital role of the support worker in providing quality care in a learning disabilities/mental health care setting. Evidence of dedication, client engagement and responsive to client needs.

Team of the Year

The award for Team of the Year will be awarded to a team who have made a real difference to their clients by developing and maintaining an excellent standard of care within a care setting.

Innovation in Care

Do you know someone (or a team) who have shown that thinking outside the box can increase outcomes for clients? If so, enter them for the Innovation in Care Award. The award will be made to those whose entry clearly shows a new idea, device or process that has had far reaching benefits for clients.

Making a difference for Dementia

Do you know someone who works tirelessly with people with dementia, in order that the clients benefit? The award will be given to a nominee who has demonstrated making a difference to people with any form of dementia, showing a high level of expertise and delivering real outcomes.

Inspirational New Comer

This award seeks to acknowledge and celebrate a new member of staff who has commenced and remained in employment in the care sector since January 2016. The individual can either be returning to the sector after at least two years away or be joining for the first time. The award winner will be the person who shows a good understanding of the role, demonstrate by example excellent people skills. Has empathy and responsiveness, especially in emotional situations along with willingness and determination to take up opportunities.

Outstanding Contribution

The Outstanding Contribution Award will be made to the person that has gone above and beyond their role and delivered excellent service to their clients. It could be during a crisis that they demonstrated their skills or that every day they do their best!

Unsung Hero

The winner of this award could be anyone in care, a receptionist, administrator, finance or human resources officer. It will be awarded to someone who has shown dedication, passion to make a difference and has plenty of expertise. It is someone who you think is worthy of an award but until now there has never been one to nominate them for!

Gloucestershire Care Providers Association
Care Awards 2017– EntryForm

Care Categories (please tick one)

- Activities Champion Award
Aspiring Leadership Award
Care Catering Award
Gloucestershire Carer of the Year Award
Gloucestershire Support Worker of the Year Award
Gloucestershire Team of the Year Award
Innovation in Care Award
Making a difference for Dementia Award
Inspirational New Comer
Outstanding Contribution Award
Unsung Hero Award

X

Details:

Name of Nominee(s)	Stuart Dunn Shirley Insley Sharon Skillern Natalie Howell Violet Wilkes Namfon Husuk
If you are entering a team nomination, please list the names of the people in the team.	
Your name (entrant)	Esia North
Company	The Laurels Care Services
Company Address	The Laurels Main Road Huntley Gloucester
Postcode	GL19 3EA
Telephone Number	01452 901243
Email Address of entrant	

Over the page, please write an account (no more than 500 words) of your chosen nomination and the reasons why in the space below. Give as much detail as you can to enable the judges to make a decision; please do not send any additional information as it will not be considered for judging.

Nomination Account:

The team at The Laurels took on a lot of difficult changes in January 2016 when the residential care home was taken over by new owners. The Laurels needed a lot of updating and changes in practice which were difficult for staff that had been working there for many years. As the new Registered manager, I expected some opposition or confrontation when introducing new systems and procedures in the home. I however, worked alongside each member of the team to establish the strengths and weaknesses in the home from their perspective. The staff were incredibly honest about how things should be improved upon and also delighted that they were being asked and involved in the changes.

There began a feeling of solidarity with a true commitment to make positive improvements to the residents lives. A person-centred approach was immediately adopted and staff started to respond to each residents needs. They were given roles as keyworkers and started to make positive outcomes for the residents they supported.

One member of the team made a life history book with 50 old photos gathered from family from the 1920's. This enhanced that residents quality of life massively on a daily basis.

Another member of staff took a couple of residents on a steam train ride as the gentleman used to work on the railways when he was younger and his wife worked in the station cafe.

The team arranged trips to take the residents to see the bluebells in the forest of dean, a ballet at the Everyman theatre and started to find social clubs and events to go to locally. CQC were so impressed on their first inspection that they awarded us an 'outstanding' in being responsive to the residents needs.

The cooks and cleaners also began to get involved and helped to organise a Macmillan coffee morning which raised £130. Each event was attended by staff off duty, who came in their own time to help out in the home.

The team are outstanding in helping each other out and their job 'roles' are always shared out. If the cooks are off sick, the care staff, or cleaner will always prepare the meals and the cook is often seen weeding the garden or helping a resident with getting up.

The cleaner was off for 4 weeks in Thailand and all the cleaning tasks were shared out to the whole team, including the cook - no body minded.

The cooks and cleaners will also get involved in the in-house activities such as Bingo and quiz's and art and crafts - there is no divide in seniority or role status, all staff are here for the benefit of the residents and always keep that at the centre of their care.

If there are any deaths in the home or terminally ill residents, the team are incredible with supporting each other and will stay on duty after their shift to comfort each other and talk through thoughts and feelings. They communicate honestly and openly about all work issues ensuring that everyone is informed and involved in everything.

The Laurels has become a pleasant, happy place to work in due to all staff working together as a team and supporting each other through all the changes.

Word Count: /500

Please ensure that you have included the following in your Entry Form:

- This Entry Form completed in full.
- A typewritten account in no more than 500 words stating why you think your nominee should be deserving of a GCPA Care Award. Please return in this word format
- Entries for the Care Catering Award must include a sample menu used within the last three months.

**Any questions? Call Riki Moody on 01452 690940 or email Conference@gcpa.co.uk
or speak to your GCPA Representative**

GOOD LUCK!